

Zofia T Syrek
Director of Operations
USC Shoah Foundation Institute
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To Whom it May Concern:

Ronnie Serr worked for me at the USC Shoah Foundation Institute from August, 2009 until December, 2009, in a capacity of a consultant, performing web development for the Institute's main site. Due to a university-wide budget freeze, Ronnie's contract was ended at the end of the year.

Ronnie is a very skilled and experienced web developer. He also has great personality and is easy to work with. Even though, Ronnie was hired to work on a project that was left unfinished (and poorly built) by another vendor, he was able to turn it around. Ronnie took the time to analyze the issues and explained them to us and also proposed the correct course of action. He then continued to work on the website in a very quick and efficient matter and his (programming) work is of high quality. Ronnie also did a great job at documenting his work and reporting progress, so everyone involved in the project stayed informed.

What made this project even more challenging was the fact that the team was made up of staff members from two different departments, so communication at times was difficult. Ronnie, however, was able to clearly and effectively communicate with both groups which made the project very successful. In addition, Ronnie did an excellent job at training one of new employees.

If you would like additional information about Ronnie, you may reach me at (310) 990-2470.

Sincerely,

Zofia Syrek